

USE RICE DATE 12-5-06

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S):	S. Renee Starnes, et al.
APPLICATION NO:	10/714,496
FILING DATE:	November 14, 2003
TITLE:	Variable Compensation Tool and System for Customer Service Agents
EXAMINER:	Boveja, Namrata
GROUP ART UNIT:	3622
ATTY. DKT. NO.:	16319-07385

MAIL STOP AMENDMENT AF
COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450

AMENDMENT C

This amendment is in response to the final Official Action mailed June 19, 2006 that set a shortened statutory period for response that expires on September 19, 2006. Entry of this amendment is respectfully requested to place the application in condition for allowance or to place the claims in condition for appeal.

Amendments to the claims begin on page 2.

Remarks begin on page 10.